1. The *Further Education and Training Act 2014* (the Act) established the Queensland Training Ombudsman (QTO) as an independent statutory position which commenced operation in September 2015. Section 112B of the Act provides that there must be a QTO.
2. In summary, the functions of the QTO provides a dedicated single point of contact to support vocational education and training (VET) consumers with advocacy, comprehensive advice, referral services and solutions. The QTO provides a clear pathway for complaints and conducts investigations free of charge and in accordance with the principles of procedural fairness
3. In accordance with section 112T of the Act, the QTO is appointed by the Governor in Council under the Act.
4. In accordance with section 112U of the Act, the QTO holds office for the term, not more than four years, stated in the instrument of appointment.
5. Cabinet endorsed that Mr Geoffrey Favell be recommended to the Governor in Council for appointment as the Queensland Training Ombudsman for a term of four years commencing from 29 September 2023.
6. *Attachments*:
* Nil.